

Organized by:

Co-hosted by:



IAQ/ANQ Symposium 2012

New challenges: Quality and Sustainability in Education of Asia Pacific

August 3, 2012 (Friday)
Hong Kong

- Time:** 08:45 – 12:30
- Symposium Venue:** Lecture Theatre no. 9, Academic Building I
City University of Hong Kong,
Kowloon Tong, Kowloon, Hong Kong
(www.cityu.edu.hk)
- Target participants:** Any person interested in this topic (expected no. of 60)
- Symposium Fee:** Free of Charge (but prior registration is required,
acceptance is based on first-come-first-served basis)
- Language:** English
- Transport:** Ref. (<http://www6.cityu.edu.hk/wayfinder/GettingToU/index.htm>)
For IAQ members and ANQ Congress 2012 participants,
a 1-way coach service will be provided from The
Salisbury -YMCA Hotel to CityUHK on 3/8/2012 morning,
but no return service (Details will be posted on the
homepage of the ANQ Congress 2012:
www.anq2012.org)
- Enquiry:** **Ms. Yuki Lui**
**Department of Systems Engineering and Engineering
Management, City University of Hong Kong**
Email: <yukilui@cityu.edu.hk>
- Registration:** Registration Form on homepage:
http://anq2012.org/post_anq.html



Photo: City University of Hong Kong

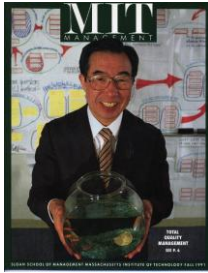
Agenda for IAQ/ANQ Symposium 2012

(see updates on the homepage: www.anq2012.org)

08.45	Registration
09.00 – 09.30	<p>Opening Session</p> <ul style="list-style-type: none"> • Opening Remarks by Academician Janak Mehta President, International Academy for Quality (IAQ) • Welcome by Qi Weiming Chair, Asian Network for Quality (ANQ) Chairman, ANQ Congress 2012 Secretary General, China Association for Quality (CAQ) • Welcome by Prof. Way Kuo President, City University of Hong Kong • Introduction by Academician Roland K. Jahnke Chairman, IAQ Quality in Education Think Tank (QIETT) <i>“New Challenges: Global Quality and Sustainability in Education”</i>
	Group Photo with Symposium participants
09:30 – 10:15	<p>Keynote Presentation: <i>“Breakthrough Management in Education of Asia”</i></p> <p><i>by Prof. Dr. Shoji Shiba, Japan</i> Professor Emeritus of University of Tsukuba, Japan, Advisory Professor, Shanghai Jiao Tong University, China, Distinguished Honorary Professor, Indian Institute of Technology, Kanpur, India, and Academician of International Academy for Quality (IAQ), USA</p>

10.15 – 10.45	Coffee/Tea break
10.45 – 12.30	<p data-bbox="421 271 1378 416">Panel Discussion on <i>“A big challenge: How can we contribute to a significant improvement of quality and sustainability in Education of Asia Pacific?”</i></p> <p data-bbox="421 465 1378 533">Moderator: Academician Roland K. Jahnke Chairman, IAQ Quality in Education Think Tank (QiETT)</p> <p data-bbox="421 573 1318 607">Panel Speakers from Quality Organizations in Asia Pacific:</p> <ul data-bbox="469 651 1362 1615" style="list-style-type: none"> <li data-bbox="469 651 1315 757">• Chinese-Taipei (Eastern Asia) <i>Dr. Chi Ming Kuan,</i> <i>Secretary General of Chinese Society for Quality (CSQ)</i> <li data-bbox="469 797 1209 902">• Hong Kong (Host-HKSQ) <i>Prof. Dr. Kwai Sang Chin,</i> <i>Past Chairman of Hong Kong Society for Quality</i> <li data-bbox="469 943 963 1048">• India (South Asia) <i>Rajinder Singh,</i> <i>Indian Society for Quality (ISQ)</i> <li data-bbox="469 1088 1362 1238">• Kazakhstan (Central Asia): <i>Prof. Azat Abdrakhmanov ,</i> <i>President of International Association for Quality Managers and Auditors (IAQMA)</i> <li data-bbox="469 1279 1315 1429">• New Zealand (Oceania): <i>Prof. Dr. Nigel Grigg,</i> <i>Past President of New Zealand Organization for Quality (NZOQ)</i> <li data-bbox="469 1469 1107 1615">• Vietnam (South East Asia) <i>Dr. Ngo Van Nhon,</i> <i>Chairman of Vietnam Quality Association of Ho Chi Minh City (VQAH)</i>

Keynote Speaker – Prof. Shoji Shiba:



Shoji Shiba will share his rich experience from US, Europe and Asia in his Keynote speech in Hong Kong, August 3, 2012

Prof. Shiba is Professor Emeritus of University of Tsukuba in Japan, Advisory Professor, Shanghai Jiao Tong University, China, and Distinguished Honorary Professor, Indian Institute of Technology, Kanpur.

He is, at present, the Chief Advisor to the Visionary Leaders for Manufacturing Program (VLFM) in India. It is an innovative management transformation program being implemented in collaboration with Japan International Cooperation Agency, to create a critical mass of Visionary Leaders to lead India's manufacturing sector in to future growth. It is a globally successful experiment in collaboration with the Indian Industry (Confederation of Indian Industry), Indian Academia (Indian Institute of Technology, Kanpur and Madras) and the Indian Government (National Manufacturing Competitiveness Council).

Professor Shoji Shiba has taught at Massachusetts Institute of Technology's (MIT) Sloan School of Management for 15 years from 1990 to 2004, primarily in the Leaders for Manufacturing program (LFM) as an adjunct professor or visiting professor during his stay at MIT.

From 1996 to 2000, he also was a professor of business administration and dean of the School of Applied International Studies at Tokiwa University in Japan. Professor Shiba was also a co-founder of the Center for Quality of Management (CQM).

As an international expert and teacher in TQM Shoji Shiba is responsible for disseminating the practices and methodologies of TQM to the industries and governments of many countries (including Hungary, China, India, Europe, USA).

Shoji Shiba is the author of Four Practical Revolutions in Management. The Japanese edition of his book Breakthrough Management organized and summarized the previous decade of Professor Shiba's investigation into practical methods of surviving in a rapidly changing world, where top management leadership toward business breakthrough is equally important as traditional management techniques (or even more important). The English edition was published in US in 2006 and in France in 2007. Shoji Shiba is also co-author of other important books like A New American TQM and Integrated Management Systems.

Professor Shiba has been received many awards. In 2001, he received the school's Teaching Excellence Award for his work in the course Breakthrough Management at MIT Sloan. He was also honored by the Ministry of Industry in Hungary establishing the annual IIASA Shiba award for his work there in TQM. In January 2002, Professor Shoji Shiba received the coveted honor of being named an Academician of the International Academy for Quality (IAQ). Only 75 people throughout the world are recognized as academicians at any given time. Already 9 months later the Deming Prize Committee announced that Professor Shoji Shiba, Visiting Professor at MIT Sloan, would be awarded the 2002 Deming Prize for Individuals. The Deming Prize (Japan) is one of the highest awards for Total Quality Management (TQM) in the world. In 2005, the European Organization for Quality (EOQ) recognized Shoji Shiba by presenting him the Georg Borel International Medal for individuals' performance in the sense of their mission for the European quality movement. In 2006 Hungarian President awarded Shoji Shiba the Hungarian Republic Grand Cross of Merits, the highest award for a foreign civilian.

For his "immense contributions towards fostering academic exchanges between Japan and India" Shoji Shiba received in 2011 the Award from the Emperor of Japan – The Order of the Sacred Treasure, Gold Rays with Neck Ribbon. In 2012 he received the Padma Shri Award from the Government of India.

Panel Discussion with speakers from Quality Organizations of Asia Pacific

Moderator		<p>Roland K. Jahnke, International Academy for Quality (IAQ) Roland K. Jahnke is Academician of the IAQ and Chairman of the IAQ Quality in Education Think Tank (QiETT). He is globally committed to quality and sustainability. In the Education sector, he took part at Global Conferences of UNESCO and is a delegate of the Global University Network for Innovation in Barcelona. Furthermore, he is the Director of Deutsche Post DHL, the world market leader in postal and logistics services with 470.000 employees in 220 countries.</p>
Panelists		<p>Chi Ming Kuan, Chinese Society for Quality (CSQ) Chi Ming Kuan is Secretary General of CSQ. He received his Ph.D. from IE Dpt. of Yuan-Ze University and Individual Award of CSQ (1984). He was the chief engineer in research Institute on Taiwan. His research major are reliability, six sigma and quality management.</p>
		<p>Kwai-Sang Chin, Hong Kong Society for Quality (HKSQ) Dr. Kwai-Sang Chin is Assistant Head and Associate Professor of System Engineering and Engineering Department of City University of Hong Kong, and Past Chairman of the HKSQ. Dr. Chin is an Associate Academician of IAQ and fellow of the ASQ (American Society for Quality).</p>
		<p>Rajinder Singh, Indian Society for Quality (ISQ) Rajinder Singh is the founder Dean of Mahindra Institute of Quality. Mahindra Institute of Quality conducts Quality Management education and training programs for USD 15 Billion Mahindra Group and other Indian organizations. He has over 26 years experience in the field of Quality Management in India. He is an Engineer with Post graduate Diploma in Management and Black Belt certification.</p>
		<p>Azat Abdrakhmanov, International Association for Quality Managers and Auditors (IAQMA), Kazakhstan Dr. Azat Abdrakhmanov is President of the IAQMA. After he has qualified as a Doctor of Medical Science at the Almaty National Medical Institute he became a Professor of Radiobiology. With his background in healthcare he engaged in Quality Management with several international qualifications. In 2011 he became a Member of the IAQ.</p>
		<p>Nigel Grigg, New Zealand Organisation of Quality (NZOQ) Dr. Nigel Grigg is Associate Professor (Quality Systems) at Massey University in New Zealand, where he leads graduate, postgraduate and research programmes in Quality. He is a Chartered Quality Professional and Certified Six Sigma Black Belt, senior member of the ASQ, director of the NZOQ, member of the Chartered Quality Institute and the Institute of Directors.</p>
		<p>Ngo Van Nhon, Vietnam Quality Association of Ho Chi Minh City (VQAH) Dr. Ngo Van Nhon is the chairman of VQAH, period 2011-2015; the director of Institute for Quality Assessment and Development (IQAD). He holds the Engineer, MBA and PhD degrees. His research interests are in the areas of higher-education, quality management and social accountability. He is a director of Bureau for Trade Development (BTD), Ministry of Industry and Trade in Vietnam.</p>

Panel Discussion with speakers from Quality Organizations of Asia Pacific

“A big challenge: How can we contribute to a significant improvement of quality and sustainability in Education of Asia Pacific?”

Description: The topic “Quality and Sustainability in Education” is not only very important for policy makers, education planners and practitioners. IAQ is willing to addressing the “global challenge of equity of education quality and learning effectiveness” (UNESCO, 2012). For this purpose, IAQ has meanwhile established the Quality in Education Think Tank (QiETT). At this Symposium, there will not only be a general introduction into the topic. It also is pilots of different Asian countries (from Basic to Higher Education) that will be presented and initiated in this Panel-Discussion.

Process:

- Opening: The Moderator introduce the subject from a global view (see opening session of the symposium) and give a brief introduction of the panelists.
- Presentation by each panelist for 12 minutes to share their quality experience in education from Asia Pacific and initiate pilots or open discussions for better quality and effectiveness in the future.
- Discussion with all panelists and the audience.
- Summary and closing remarks by the moderator.

Experience exchange in schools and City University of Hong Kong:

The IAQ Quality in Education Think Tank will not only visit schools in Hong Kong. During our symposium in Hong Kong we offer active participation of panelists and the audience in the City University of Hong Kong:



Photo: City University of Hong Kong

Participants of the ANQ Congress 2012 as well as students, lecturers, rectors etc. from Hong Kong are welcome to discuss with quality experts of Asia Pacific about “Quality and Sustainability in Education of Asia Pacific”.

Organized by:

Co-hosted by:



Registration Form

IAQ/ANQ Symposium 2012

New challenges: Quality and Sustainability in Education of Asia Pacific

August 3, 2012 (Friday), 08:45 – 12:30
LT-9, City University of Hong Kong

Title (Dr./Mr./Ms.):	
Surname:	
Given Name:	
Organization:	ANQ Congress 2012 Hong Kong
Email:	
Remarks:	<ul style="list-style-type: none">• Prior registration is required• Please return this registration form to Ms. Yuki Lui Department of Systems Engineering and Engineering Management, City University of Hong Kong Email: <yukilui@cityu.edu.hk>• Registration will be confirmed by email