ASQ Certification: Globally Accepted Recognition in the Quality Profession

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Dr. Albert Tsang, Senior member of ASQ
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• HKSQ
• Why Certification?
• Types of ASQ Certification
• Format and Venue of Examinations
• How to Apply for Examination
• Recertification
• How Can HKSQ Help You?
1986 – 2000

1986
Hong Kong Group of American Society for Quality Control (ASQC) International Chapter was established

1989
Hong Kong Society for Quality Control (HKSQC) was established

1993
Mr. Warner Yen (HKSQ Founding Chairman) supported SME Mentorship Program of Trade and Industry Dept.

1994
The Quality Management Student Project Competition started in 1994

1995
Refresher course for the CQE Exam. launched

1997
Renamed to Hong Kong Society for Quality (HKSQ)

1998
Started to administer ASQC Certification Exams in Hong Kong

1999
Refresher course for the CMQ Exam. launched

2000
Industrial Support Fund for a 3-year (1998-2001) project entitled "Developing educational materials to encourage and facilitate Hong Kong manufacturers for quality transformation"
2001 – 2010

- 2001: HKSQ website revamped
- 2002: Founding member of Asian Network for Quality (ANQ)
- 2006: HKSQ Certified Professionals
  - Certified Six Sigma Green Belt (CSSGB)
- 2007: Certified Laboratory Quality Specialist (CLabQS): ISO 17024
- 2009: HKSQ recognized as a Professional Body in HKCTC
- 2005: Workshop on BOK for SSBB launched
- 2010: HKSQ Facebook & Twitter Group
- 2009: HKSQ LinkedIn Group
- 2009: HKSQ established Corporate Membership
- 2005: HKSQ became an ASQ World Partner
- 2005: Certificate Course in Quality Management for Laboratory
- 2010: HKSQ established Corporate Membership
- 2010: Established HKSQ LinkedIn Group
- 2005: HKSQ Company Based Student Project Competition (New format of The Quality Management Student Project Competition)

HKSQ became an ASQ World Partner

Certified Course in Quality Management for Laboratory
2011 - 2016

2011

- HKSQ Certified Professionals
  - Certified Six Sigma Black Belt (CSSBB)

2012

- ANQ Congress 2012 in Hong Kong

2013

- HKSQ Supported HKQF - Testing, Inspection & Certification Industry Training Advisory Committee (ITAC)

2014

- HKSQ Study Mission for Service Quality Management in Singapore

2015

- Workshop on Pharmaceutical GMP

2016

- Workshop on BOK for CRE

HKSQ Supported HKQF - Testing, Inspection & Certification Industry Training Advisory Committee (ITAC)

HKSQ Oversea Representative:
- Prof. Frankey Pun (Americas)
- Dr. Andy WONG (The U.K.)
- Dr. Zoie Wong (Japan)

Chinese Quality Forum (華人品質論壇) 2014 in Hong Kong

Quality and Innovation Today Success Tomorrow
Why Certification?

• Objective assessment of your employees’ quality knowledge and skills
• Motivation of life time learning and continued education (re-certification required)
• An investment in employee development with limited cost
• Demonstrates that the certified individual has the knowledge to assure quality of products and services
Why Certification?

• Demonstrate your quality knowledge to your employer and professional peers
• Develop a habit for life time learning (re-certification required)
• An investment in your career
• Get a well recognized status in Quality arena to attract potential employer
Types of Certification

The following certification examinations are most commonly held in Hong Kong:

- Certified Manager of Quality / Organizational Excellence
- Certified Quality Engineer (CQE)
- Certified Quality Auditor (CQA)
- Certified Reliability Engineer (CRE)
- Certified Six Sigma Black Belt (CSSBB)
Types of Certification

Other certifications

• Certified Quality Auditor – Biomedical
• Certified Quality Auditor – HACCP
• Certified Software Quality Engineer
• Certified Quality Improvement Associate
• Certified Quality Technician
• Certified Quality Inspector
• Certified Calibration Technician
Format of Examination

- Open book
- Multiple-choice questions that are carefully designed, reviewed for correctness
- Evaluates the degree of comprehension of the prescribed body of knowledge
- Administered in the computer based testing (CBT) mode
- Computer-scored and analyzed
How to Apply for Examination?

• Prescribed work experience applies
• Application can be made online at ASQ’s website – www.asq.org
• ASQ members pay a lower application fee
• The passing score of an examination is determined by the judgment of a representative group of ASQ division members.

• Examination result is communicated to you soon after the CBT test.

• If you pass the examination, you will receive a letter of congratulations from the Certification Board, a wallet card and certificate showing your certificate number.

• If you do not pass the examination, you will receive an analysis of the complete exam. to assist you in preparing for retakes.
Retaking the Examination

- No limit to the number of retakes
- A fee will be charged for each retake
- A retake must be made within two years of your last attempt
- A retake after a lapse of two years will be considered a new application and full fees will be charged
Re-certification

• To maintain integrity of the certification, ASQ requires cert. holders to be recertified every three years — either by RU credits or by examination.

• The purpose of recertifying is to ensure that as an ASQ-certified quality professional you maintain the same level of knowledge originally demonstrated when you passed the written examination.
How Can HKSQ Help You?

• Body of Knowledge Workshops
• Order Primers and other related reference materials for ASQ Certification published by Quality Council of Indiana
Body of Knowledge Workshop

HKSQ organizes Workshops on Body of Knowledge for ASQ Exam on a regular basis to help you prepare for selected examinations, such as:

- Certified Six Sigma Black Belt
- Certified Quality Engineer and
- Certified Reliability Engineer
- Certified Manager of Quality / Organizational Excellence
How to Contact HKSQ?

Web site: www.hksq.org

E-Mail address: info@hksq.org
              hksq1986@gmail.com

Phone number: (852) 9182–7810

Mailing address: PO Box 84375
                Hunghom Bay Post Office
                Kowloon, Hong Kong
ASQ Certification

HKSQ offers a wide variety of services to individuals who seek for ASQ quality professional certifications that are recognized globally. ASQ Certification is available to professionals in various specialties such as six sigma black belt, quality management, quality engineering, reliability engineering, quality/HACCP audit, and pharmaceutical GMP.

A slide deck on ASQ Certification Programs

Refresher Courses for ASQ Certification Programs, i.e., BoK (Body of Knowledge) Workshops

Primer Ordering Service

Postal address: P.O. Box 84375, Hunghom Bay Post Office, Kowloon, Hong Kong. Phone No. (852)-9182-7810